



# You will receive your invoice from Infomedics!

**Your healthcare provider takes care of you and we take care of the invoicing.**

We will invoice you on behalf of your healthcare provider. If possible, we will check whether your health insurer reimburses (part of) your invoice. If so, you will see the reimbursement deducted on your invoice and you will only have to pay the remaining amount.

Has nothing been reimbursed, but do you think you are entitled to reimbursement from your health insurer? Or do you have questions about the amount of your reimbursement? Then please contact your health insurer.



### Digital or printed invoice

You may choose to receive your invoice digitally or printed. Infomedics takes care of both the printed invoicing (delivered by mail) and the digital invoicing (delivered by e-mail). Indicate your preference to your healthcare provider.

### Digital invoice from Infomedics

If you would like to receive digital invoices, then please provide your e-mail address and mobile phone number to your healthcare provider. The digital invoices will be sent to the e-mail address you provided to your healthcare provider. After performing an additional check (SMS verification) you can download your invoice and pay immediately.

### Papieren rekening van Infomedics

If you would like to receive your invoices by mail, please provide your address details to your healthcare provider. The printed invoices will be sent to the address you provided to your healthcare provider. You can recognize the invoice easily because of the pink envelope.



## Payment of your invoice

You will find the payment details on your invoice. Your invoice can be paid directly via iDEAL. Simply scan the QR code on your printed invoice or click the payment button in your digital invoice.

## Take care of it online!

Our payment terms are 30 days as standard. Do you need more time? You can easily arrange many things concerning your invoices at [infomedics.nl](https://infomedics.nl)! For example: you can request a deferred payment without additional cost or you can submit a request for payment in installments. Do you expect a substantial invoice? Read more about this on [infomedics.nl/betaalplan](https://infomedics.nl/betaalplan).

# Everyone well taken care of.

## **Do you have questions about your invoice?**

We answer the most frequently asked questions about your invoice at [infomedics.nl/faq](https://www.infomedics.nl/faq). But of course you can also contact us via our service desk. Visit [infomedics.nl/contact](https://www.infomedics.nl/contact) or call 036 - 20 31 900.

## **Privacy**

Your invoice contains (medical) data, so it is important that we handle the information we receive from your healthcare provider confidentially. We are ISO 9001, 27001 and NEN 7510 certified. Want to find out more about this? You can find our privacy policy on our website.

